

Telserv Renews with Avaya



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The Engagement Continues as Telserv Receives Diamond From Avaya!

Over the last year Telserv has maintained a partner status of Platinum with Avaya. This is the highest level status that a Service Provider (SP) can achieve in the Avaya Partner Program. This level was confirmation of the technology certifications and expertise of Telserv's technical resources, as well as the quality of service that Telserv brings to the marketplace and her clients.

As many are aware, in early April of 2016 Avaya announced that they were going to completely revamp their program and become significantly more stringent in their evaluation of service providers (SP's) capabilities. In this process, they planned to realign SP's and place them in their proper category. It was an aggressive attempt to ensure that only the best SP's received top designation and SP competed in their space.

After an extremely long, very intense evaluation and a reconstruction of the program, Avaya announced in October that they had restructured and renamed their Partner Program and their status levels for fiscal year 2017. The Avaya Edge Partner Program now has three levels of designation: Diamond, Sapphire and Emerald. Telserv has been recognized for their sales, service and support excellence and placed in the highest level designation. Telserv has been named a Diamond Partner!

"Such a designation does not come easily", said Jim Colella, CEO at Telserv. "It is a clear reflection of the expertise, passion and dedication of each and every employee at Telserv. It requires a commitment to the client that is not only deep, but is unparalleled in the Service Provider space", he added.

Telserv is again recognized as one of the top Avaya Service Providers in the Nation! A recognition that is not given, but earned.